

Demographics

- **National numbers:**
 - 1862 Comprehensive One-Stop Career Centers
 - 1149 Affiliate One-Stop Career Centers
- **Arizona numbers:**
 - 22 Comprehensive One-Stop Career Centers
 - 39 Affiliate One-Stop Career Centers

America's Service Locator: Nearest One Stop Career Center

Oversight

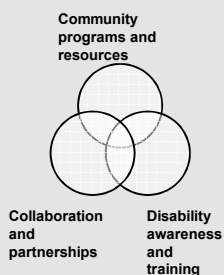
- **Workforce Investment Boards (WIBs)** direct federal, state, and local funding to workforce development programs. They also oversee the One-Stop Career Centers, where job seekers can get employment information, find out about career development training opportunities and connect to various programs in their area. America's Service Locator - Workforce Investment Boards

Partners

- | | |
|---|---|
| <ul style="list-style-type: none"> • Title I of WIA (adults, youth, and dislocated - Veterans Employment & workers - formerly JTPA) Training • Job Corps • Vocational Rehabilitation • Native American programs • Adult Education • Wagner-Peyser (Employment Services) • Postsecondary Vocational Education • Unemployment Insurance | <p>Community Services Block</p> <ul style="list-style-type: none"> • Trade Adjustment Assistance • Grant Employment & Training • NAFTA Transitional Adjustment Assistance activities • Welfare-to-Work -Housing and Urban Development Employment & Training activities • Senior Community Service Employment |
|---|---|

Disability Program Navigators

- 'Living' resource lists...think Google
- Collaborator
- Maturity model example DPN/TTW



Major Functions

- Developing linkages and collaborating on an ongoing basis with employers to facilitate employment for persons with disabilities
- Facilitating the transition of in- or out-of-school youth with disabilities to obtain employment and economic self-sufficiency
- Serving as resources on SSA's: work incentives/employment support programs through its Work Incentives, Planning, and Assistance (WIPA) program; TTW; Protection and Advocacy systems (P&As); and employment-related demonstration projects
- Serving as resources on programs that impact the ability of persons with disabilities to enter and remain in the workforce

Arizona DPNs

DPNs *absolutely* do:

- **Guide One-Stop staff** in helping people with disabilities access complex provisions of programs impacting their ability to gain/retain employment
- Develop partnerships to achieve **integrated services**, systemic change, and expand the capacity of the One-Stops
- Conduct *outreach* to agencies/organizations serving people with disabilities

DPNs **are not**:


- Case Managers
- Front-Line Staff in a One-Stop
- Vocational Rehabilitation Counselors/Specialists
- SSA Community Work Incentive Coordinator (CWIC)



Arizona Coverage

- Navigators are located at One-Stops in:
 - Tucson (Fort Lowell)
 - Casa Grande*
 - Mesa
 - Gilbert*
 - Prescott*
 - Phoenix (Avondale)

[Rehabilitation Services Administration: Home](#)



DPN Maturity Model

- 5 phases from initial start up to full implementation:
- 5 focus areas (both state and local)
 - Expertise
 - Accessibility
 - Problem solving
 - Sphere of influence
 - Structure of the DPN Initiative

Ticket to Work- Alphabet Soup

- TTW- Ticket to Work
- EN- Employment Network
- SVR- State Vocational Rehabilitation
- SSA- Social Security Administration
- SSI- Social Security Income
- SSDI- Social Security Disability Insurance
- CDR- Continuing Disability Reviews (med)
- TPR- Timely Progress Reviews
- IWP=IPE
- Maximus- TTW monitor for SSA

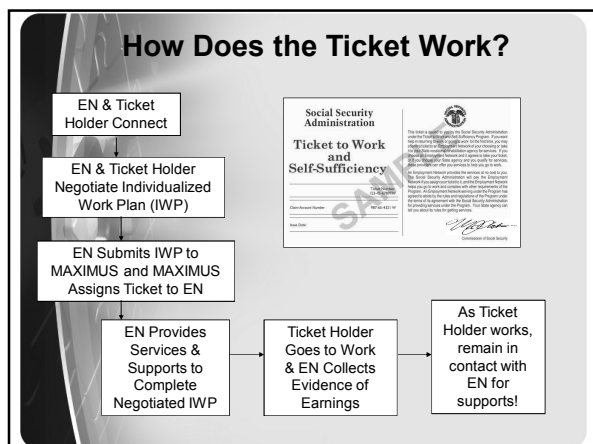
Ticket to Work (TTW)

- An employment program administered by SSA
- Offers adults (ages 18 through 64) receiving Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI) cash benefits based on disability increased choices for obtaining services and supports to enter, retain and advance in employment (Referred to as "Ticket Holders")
- For youth, your TTW occurs at the redetermination at 18 years of age.
- ENs are organizations and individuals that are "qualified" and willing to provide employment-related services and supports to assist Ticket Holders to enter and maintain employment:
 - Private (for profit/non-profit) organizations and service providers (traditional and non-traditional)
 - Government agencies (state and local, not Federal)
 - Postsecondary institutions (community colleges, 4-year colleges & vocational/technical schools)
 - Employers

TTW: What beneficiaries need to know...

- Ticket program is voluntary and free
- Medicare & Medicaid can continue www.socialsecurity.gov/redbook/
- Beneficiaries get to choose:
 - > Whether/When to use the Ticket
 - > What his/her employment goal is
 - > What services/supports he/she needs to achieve that goal
 - > Where to seek assistance
 - State VR agency
 - An approved EN
- Beneficiary has option of assigning Ticket to an EN to receive:

Ongoing support services	Job coaching
Benefits planning	Job retention services
Skill building	Transportation
Additional Education/Training	Mentoring
Other services/supports to maintain/advance in employment	



TTW: How Do Ticket Holders Find ENs?

A Ticket Holder can

- Learn about ENs in the area by visiting: www.yourtickettowork.com or calling MAXIMUS at (866)968-7842 (voice); (866)833-2967 (tty)
- Discuss his/her employment goal and the services and supports needed to achieve that goal with several ENs before assigning the Ticket

Remember

- Many beneficiaries are not aware that they have Tickets
- Many are already working with service providers, including VR vendors, that are ENs

TTW: Information Finder

For more information on the Ticket to Work program, visit:

- SSA's Work Site: www.socialsecurity.gov/work
- The Choose Work site: <http://www.choosework.net>
- CESSI's website: www.cessi.net/ttw
- MAXIMUS' Ticket to Work website: www.yourtickettowork.com

Or, call MAXIMUS at: 1-866-949-ENVR (3687)

PASS Program

- **What is a PASS?**
 - It is an SSI provision to help individuals with disabilities return to work.
- The PASS Cadre may be able to help **pay** for things like:
 - school tuition, books and supplies, child care while you go to school, a laptop computer, and the cost of transportation back and forth to school.
 - Or, if you want to become self-employed, we can help with the costs of getting your business up and running.
- May increase monthly benefits, giving you the independence to manage your needs as they arise.
- The toll free number is: 1-888-674-6250.
- <http://www.ssa.gov/disabilityresearch/wi/pass.htm>

Work Incentives Planning and Assistance (WIPA) Projects

- **SSA-approved organizations that assist beneficiaries in making informed choices about work**
- **WIPA services are free**
- **WIPA staff**
 - Are trained to provide information about work and Work Incentives
 - Can answer questions about how work will affect Federal, state and local benefits
 - Can help Ticket Holders find the resources or services to achieve individual employment goals
 - Host Work Incentives Seminar Events (WISE)
- **To find the WIPA serving your area, visit:**
www.ssa.gov/work/WIPA.html and click on Service Provider Directory

Arizona WIPA

Arizona Freedom to Work

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